



# SERVICE ACTION

Service Action Number:  
Q034

Subject:

## Engine Oil Pan Damage – Military Vehicles Only in France and Pakistan

Publication No.:	303-Q034
Model:	Defender Puma Diesel
Model Year:	2007
VIN Range:	LD 737328 – LD 749126
Model:	Defender Puma Diesel (CKD)
Model Year:	2007
VIN Range:	LD 067047 – LD 067562
Date of Issue:	20 December 2007
Expiry Date:	31 December 2009

<b>To:</b>	<b>All National Sales Companies and Importers</b>
<b>For the Attention of:</b>	<b>The Managing Director</b>
<b>Copies to:</b>	<b>The Service/Aftersales Director/Manager</b> <b>The Parts Director/Manager</b>

<b>Related Information:</b>	This Service Action is valid for two years only. Repairs must be complete and warranty claims accepted for payment prior to the expiry date at the top of this Service Action.
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### RE: Engine Oil Pan Damage – Military Vehicles in France and Pakistan Only

Dear Colleagues

Land Rover has identified a concern with 2007MY Defender vehicles with Puma engine installed. During off road use the universal joint between the front driveshaft and the differential can come into contact with the engine oil pan which can lead to the oil pan being holed and the loss of engine oil.

#### Action to be taken

At the next service opportunity you are requested to renew the oil pan. Please refer to Global Technical Reference (GTR) section 303-01, Oil Pan for the workshop procedure.

Please ensure all unsold vehicles are repaired prior to handover to the customer.

**Please check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles, please contact the Land Rover Field Actions team by e-mail at [jlrcamp@landrover.com](mailto:jlrcamp@landrover.com). All overseas requests should be forwarded via the National Sales Company/Regional Office.**

**At the time of confirming a booking for vehicle repair, please ensure that all outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

#### Parts Information

The parts from Table 1 should be ordered through Land Rover Parts in the normal manner.

An allowance equivalent to £7.00 Sterling will be paid to cover the cost of 0.5 liters of oil and appropriate sealant.

**Table 1**

Description	Part Number	Quantity
Oil pan	LR007598	1
Oil pan drain plug	1013938	1

**Warranty Information**
**Table 2 – SROs**

Description	SRO	Time
Renew the oil pan	12.60.44	1.1
Drive in/drive out	02.02.02	0.2

**GACES Direct Dealer Warranty**

Warranty claims should be submitted quoting program code **Q034**, together with the relevant option code from Table 3. This will result in payment of the stated time. As option codes are used, there is no requirement for you to enter parts or labor; these are repeated here for information only.

**Table 3**

Program Code	Option	Description	SRO	Time	Part No./Sundry Item	Qty./£
Q034	B	Renew the oil pan	12.60.44	1.1	LR007598 1013938 ZZZ001	1 1 £7
Q034	C	Renew the oil pan Drive in/drive out	12.60.44 02.02.02	1.1 0.2	LR007598 1013938 ZZZ001	1 1 £7

**NOTE: The option that contains the drive in/drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.**

Warranty claims should be submitted in accordance with the current Land Rover Warranty Policy and Procedures Manual and its amendments, unless stated otherwise in this Service Action.

Yours faithfully



K Phelps  
Director – Service Operations